

Promotional Terms and Conditions for Business Customers

Do you need extra help?

If you would like this document in another format (for example: paper, email, audio, large print or braille) please contact on 01482 247 365, or email us at customerexperience@quickline.co.uk or write to us at Quickline Communications, The Mill House, Albion Mills, Albion Lane, Willerby HU10 6DN.

Promotional terms and conditions

1 General terms for all promotions offered by Quickline:

- (a) Promotions listed within these terms are eligible to the following participants (**Eligible Participants**):
 - (i) new, business customers only – if your business has been a Quickline customer in the 12 months preceding your application (including customers who have already placed an order for services and are awaiting installation), then your business is not permitted to participate in a promotion;
 - (ii) businesses who sign up to a 24-month fixed term contract for services with Quickline; and
 - (iii) businesses who do not have an outstanding debt with Quickline Communications Limited or our group companies.
- (b) Eligible Participants are entitled to a free standard broadband installation if available. Eligible Participants who require a non-standard installation will be required to pay the non-standard installation charges specified in the full Quickline Business Terms and Conditions, which are linked below. We can advise you whether you will be eligible for a standard broadband installation.
- (c) All new Quickline broadband connections are subject to survey.
- (d) The provision of the Quickline broadband service is subject to the standard terms of service which can be found at: [Quickline-Business-Terms-Conditions.pdf](#).
- (e) Unless otherwise stated, only one of the promotions listed within these terms can be taken by a business.
- (f) Additional terms that apply to specific promotional offers that may be offered to an Eligible Participant are set out below.

2 Active Promotions

2.1 6 Months Half Price

- (a) This promotion applies to Quickline Business Pro, Business Plus and Business Ultra FTTP broadband products procured through agents. It is not available through online applications.
- (b) From the date on which your Quickline broadband service is installed, your first 6 months of service will be charged at half price (compared to the standard price for the package you have chosen). This is your "Discounted Period".

- (c) During the Discounted Period, you can upgrade or downgrade your promotion package (and you will still be charged at half price compared to the standard price for the package from the date of upgrade or downgrade). 6 Months Half Price is not available on either rolling monthly contracts or SOHO / Home Office products.
- (d) This promotion will continue until 30 April 2025.

3 Additional Notes:

- 3.1 These promotions are operated by Quickline Communications Limited whose address is Mill House, Albion Mills, Albion Lane, Willerby, Hull HU10 6DN.
- 3.2 Quickline's full liability to you is set out in our full Quickline Business Terms and Conditions, which are linked above.
- 3.3 These terms and conditions shall be governed by and construed in accordance with the laws of England. Any disputes shall be subject to the non-exclusive jurisdiction of the English courts.
- 3.4 Quickline reserves the right to disqualify any participant who violates these terms and conditions or engages in fraudulent or unfair practices.
- 3.5 Quickline reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the terms and conditions of a promotion.
- 3.6 When Quickline gives examples of savings that can be made, these savings are calculated based on the average monthly cost of a standard package over a period of time.