

## Business Standard Charges

Providing Service	
Product	Price ex VAT
Re-activation of existing internet service	£40.00
Non-standard installation charge	Subject to survey
Standard installation charge	£150.00
Engineer visit charge	£85.00
Missed engineer appointment	£85.00
Aborted maintenance visit	£85.00
Engineer labour charge, hourly	£85.00

Equipment		
Product	Price ex VAT	Notes
Replacement router	£83.33	Also charged for delivery or visit
Re-termination of network termination point	£85.00	Also charged visit charge
Re-location of network termination point or hardware	£110.00	Also charged visit charge
Miscellaneous hardware	POA	Subject to current market rates
Hardware postal delivery fee	£8.00	
Failure to return equipment	POA	Subject to current market rates
Visit to recover building-mounted hardware	£190.00	

Billing		
Product	Price ex VAT	Notes
Late payment	£8.33	Applied when payment is received by Quickline after the payment due date.

## Early Termination Charges

Contracted monthly tariff less discount for costs avoidable by Quickline after the termination of service, pro-rated to the number of days remaining on the contract at cease date.

No Early Termination Charges will be made where:

1. Notice is given before the end of the 30 day 'Satisfaction Guarantee' period\*
2. Contract is rolling on a 30 day notice period

See ETC policy [[Click Here](#)] for details.