

Business Standard Charges

Providing Service	
Product	Price ex VAT
Re-activation of existing internet service	£40.00
Non-standard installation charge	Subject to survey
Standard installation charge	£150.00
Engineer visit charge	£85.00
Missed engineer appointment	£85.00
Aborted maintenance visit	£85.00
Engineer labour charge, hourly	£85.00

Equipment		
Product	Price ex VAT	Notes
Replacement router	£83.33	Also charged for delivery or visit
Re-termination of network termination point	£85.00	Also charged visit charge
Re-location of network termination point or hardware	£110.00	Also charged visit charge
Miscellaneous hardware	POA	Subject to current market rates
Hardware postal delivery fee	£8.00	
Failure to return equipment	POA	Subject to current market rates
Visit to recover building-mounted hardware	£190.00	

Billing		
Product	Price ex VAT	Notes
Late payment	£8.33	Applied when payment is received by Quickline after the payment due date.

Early Termination Charges	
Product	Price Inc VAT
Terminating service during contract	Remainder of the contract