

Business Standard Charges



Business

Providing Service		
Product	Price ex VAT	Notes
Re-activation of existing internet service	£40.00	Re-activation when no visit is required
Non-standard installation charge	Subject to survey	Non-standard installation - subject to survey
Standard installation charge	£150.00	
Engineer visit charge	£85.00	
Missed engineer appointment	£85.00	
Aborted maintenance visit	£85.00	
Engineer labour charge, hourly	£85.00	

Equipment		
Product	Price ex VAT	Notes
Replacement router	£80.84	Plus hardware delivery fee, or plus visit charge if engineer required
Re-termination of network termination point	£85.00	Plus visit charge
Re-location of network termination point or hardware	£110.00	Plus visit charge
Miscellaneous Hardware	POA	Subject to current market rates
Hardware postal delivery fee	£8.00	
Failure to return equipment	POA	
Building to building Wireless Repeater	£400.00	Subject to survey and suitability assessment
Visit to recover building-mounted hardware	£190.00	

Billing		
Product	Price ex VAT	Notes
Late payment	£8.33	Applied when payment is received by Quickline after the payment due date.