What is VoIP, and how does it work?

Quickline Talk · https://quickline.co.uk/knowledge/what-is-voip-and-how-does-it-work/

You might have heard that the old copper phone lines we grew up with are being retired in 2027. Now, there's a new and easy way to keep a home phone service - it's called VoIP. But what is VoIP, and how does it work? In this guide, we'll explain what VoIP is, how it works, and how Quickline Talk+ can be a great option if you'd like a landline alternative.

What is VoIP?

VoIP stands for Voice over Internet Protocol. That simply means your phone calls travel over your internet connection instead of the old copper wires.

With VoIP:

- You use a normal home phone
- You make and receive calls just like you always have
- You don't need anything fancy or high-tech - it feels just like using a landline

What is Quickline Talk+?

Quickline Talk+ is our optional VoIP home phone service. It's perfect if you still want a traditional home phone but without the old copper network.

With Quickline Talk+:

- You plug your normal home phone into your router using a small "Phone Adapter" cable that we provide
- You can make and take calls just like before
- Call quality stays high, even if other people are using the internet in your home

Find out more about Quickline Talk+ here.

Quickline Talk+ is designed only for phone calls. It works only with a normal home phone. It does not support alarms, card machines, medical devices, or any other equipment.

How does VoIP work?

Here’s what happens:

- Your phone connects to your Quickline internet connection
- When you call someone, your voice travels through the internet
- The person you’re calling answers just like they would with any other call (even if they don't have the internet)

We’re here if you need us

If you have any questions about Quickline Talk+ or would like help getting started, just let us know. We’re always happy to help.

To keep up to date with the latest news, don’t forget to follow us on Facebook.

