What appointment slots do you offer?

Installation · https://quickline.co.uk/knowledge/what-appointment-slots-do-you-offer/

When you place your order with us, you'll choose a day of the week (including Saturdays) that suits you best.

The afternoon before your chosen appointment date, we'll send an SMS confirming whether our engineer will be with you in the morning (between 8.30 and 1pm) or the afternoon (between midday and 5pm). You'll also get an SMS when our engineer has finished their previous job and is on their way to you.

We understand plans can change at the last minute. It's important you let us know if you're not going to be able to be at home for your installation to avoid a missed appointment charge of £75.

We don't want the money, we want to get you connected! If you have any last minute challenges and need to change your appointment, please contact Customer Service as soon as possible so we can get you another date.