My pole or dish has been damaged

Technical Support · https://quickline.co.uk/knowledge/my-pole-or-dish-has-been-damaged/

If you become aware of damage to any external equipment we've installed, such as the fibre, dish, pole or ducting serving your property, please contact our technical support team as soon as possible.

Let us know what has been damaged (such as a pole or dish), and we'll arrange for it to be repaired or replaced as quickly as possible.

It's particularly important that you contact us immediately in case of damaged rooftop equipment that appears unstable or unattached. This includes any other equipment at height, as it may be dangerous. For example damage to poles that causes loose cables can be dangerous too. In these instances we will make this a priority.

Want to know more about bad weather and it's affects? Read all about it here.

You can also follow us on Facebook to stay informed of any issues or planned maintenance due to extreme weather conditions.

