# How will I know when the engineer is on their way?

Installation · https://quickline.co.uk/knowledge/how-will-i-know-when-the-engineer-is-on-their-way/

You'll get an SMS when our engineer has finished their previous job and is now on their way to you, to give you as much notice as possible. We advise that you're available at your property from the beginning of the time slot you've been given.