Do I need to be home for my broadband installation?

Installation · https://quickline.co.uk/knowledge/do-i-need-to-be-in-for-my-broadband-installation/

If you've recently ordered our service you may be wondering if you need to be in for the broadband installation.

If we're coming to fit your broadband we do need someone to be inside the property to let us in. However, don't worry if you have other commitments. If you can’t make it, get someone you trust, that is over the age of 18, and who has your authority to be present to wait in so we don’t miss you!

Make sure you let the person who's going to be home know where you want the service (such as the router), so that there’s no mix ups.

Want to know what to expect on your broadband installation day? Take a look at our guides.

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